

AliveCor®

KardiaPro

USER GUIDE

Welcome to KardiaPro, the web-based portal to remotely monitor your patient's ECG, blood pressure or weight data. The user guide highlights the key features of KardiaPro, allowing your team to build a seamless workflow for Remote Patient Monitoring.



Contents

First-time signing in	3
Dashboard overview	4
Adding a patient	5
Reviewing ECGs	9
Reviewing patient file	13
Reviewing blood pressure data	23
Reviewing reports	24
User settings	27

USE KARDIAPRO TO EASILY ORDER A KARDIA BUNDLE FOR YOUR PATIENTS:

- KardiaMobile + 1 Year Connection
- 1 Year Connection Only
- Omron Evolv Blood Pressure Monitor + 1 Year Connection
- KardiaMobile + Omron Evolv Blood Pressure Monitor + 1 Year Connection

HOW IT WORKS:

1. Practice enters patient information in KardiaPro to generate a unique referral code
2. Patient downloads the Kardia app, creates account and enters the referral code in the Kardia app
3. Patient completes in-app purchase of the recommended Kardia Bundle
4. All patient recordings are automatically sent to the practice KardiaPro portal
5. Practice sets parameters to flag recordings you want to review
6. KardiaPro automatically generates summary reports for review
7. Practice bills patient insurance for Remote Patient Monitoring

NEED ADDITIONAL SUPPORT?

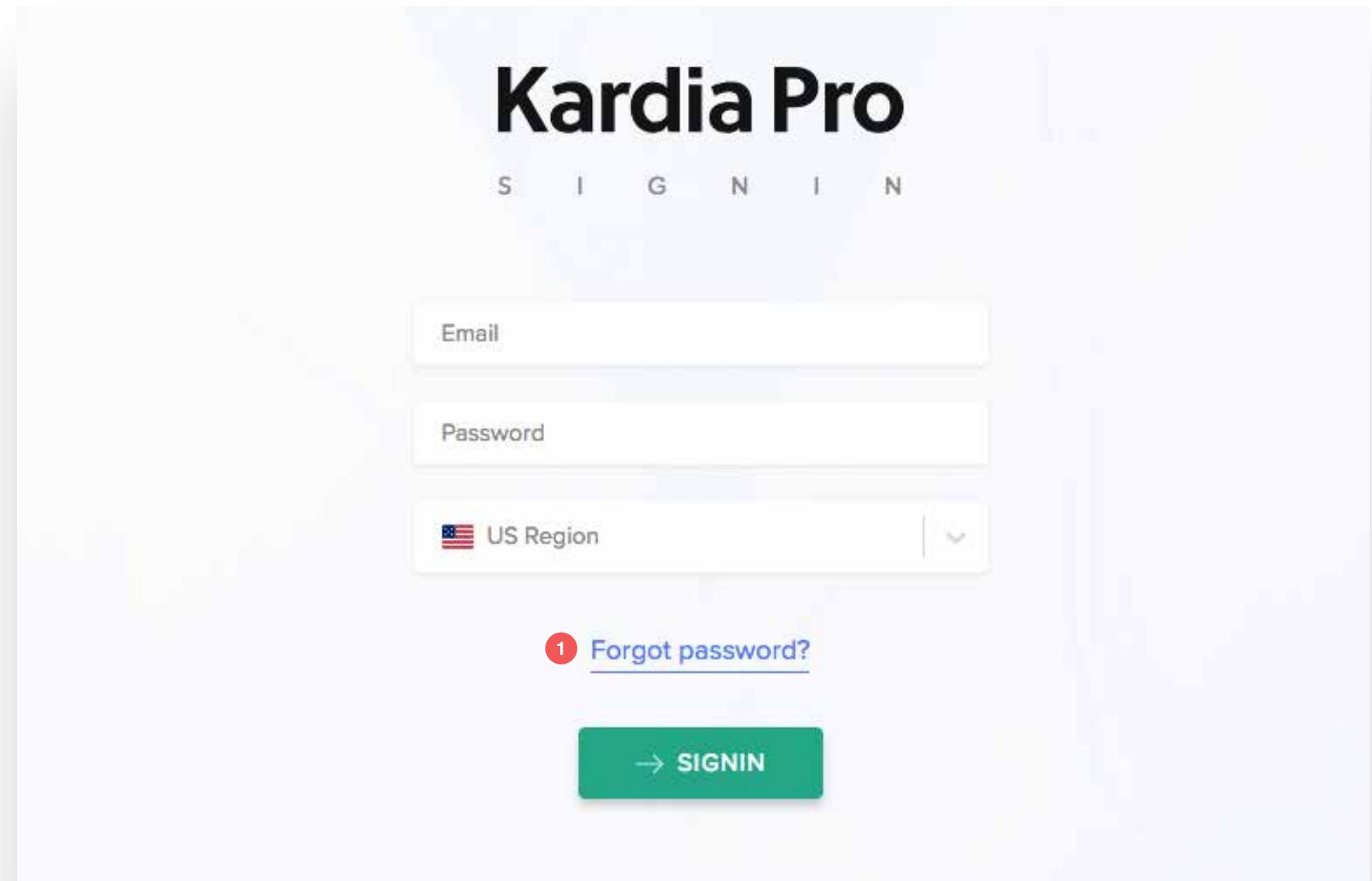
Contact your AliveCor account representative directly or contact customer support at kardiaprosupport@alivecor.com

First-time signing in

Simply enter www.kardiapro.com into your web browser.

1. Select "Forgot password?"

- Enter email address as your username.
- You will receive an email to create a secure password to sign in to KardiaPro.



The KardiaPro Dashboard

This is your personal homepage. From here, you can access all the areas of KardiaPro, as well as new connection updates.

1. Patients: Click here to access the patient directory. Once in a specific patient file, select each tab to see patient specific information including longitudinal biometric data and summary reports.
2. ECG Inbox: Access both your Personal Inbox or the Practice Inbox. Here you will find ECGs that have been flagged for review based on the inbox settings you select for each patient.
3. Reports: Summary reports automatically generated for billing will be available for review, annotation, e-signature and export.
4. Connection Metrics: Summary of patient connection activity for past 14 days for the practice, ability to filter by Provider. Select "Show" to reveal the names of the specific patients in each section.
5. Add Patient: Add a new patient to KardiaPro.
6. Settings: All users can update their password here. Account Administrators have access to add and delete team members, set email notification frequency and set default inbox settings.
7. Sign Out: Sign out of KardiaPro here. If you forget to sign out, the system will automatically sign you out after 20 minutes of inactivity.

The screenshot displays the KardiaPro Dashboard. At the top, there is a navigation bar with a search icon, an 'ADD PATIENT' button (with a red circle containing the number 5), and a timestamp 'LAST REFRESHED 10:38 AM'. Below the navigation bar, the dashboard is divided into several sections:

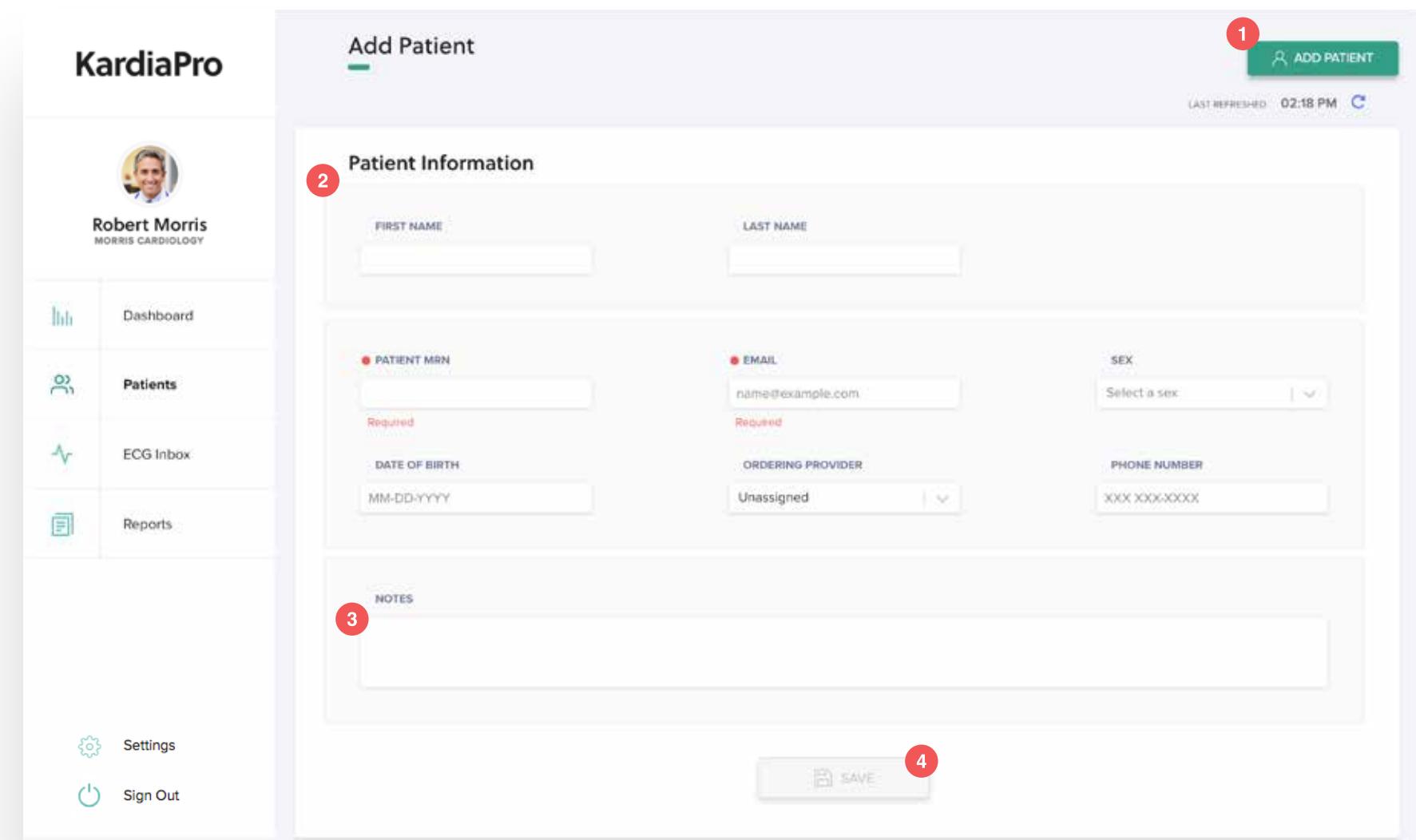
- KardiaPro**: A profile section for 'Robert Morris' from 'MORRIS CARDIOLOGY'.
- Dashboard**: A main menu with the following items:
 - 1. Patients
 - 2. ECG Inbox
 - 3. Reports
 - 4. Connection Metrics (highlighted with a red circle)
 - 6. Settings
 - 7. Sign Out
- Welcome, Morris, Robert**: A greeting message.
- 250 Total Patients**: A summary bar showing 175 Connected (green), 13 Pending (yellow), and 62 Not Ordered (grey).
- Connection Metrics**: A section showing activity over the past 14 days:
 - 2 patients have completed their connection period. (Show button)
 - 10 patients have connected. (Show button)
 - 19 patients were sent an order but have not connected. (Show button)
 - 8 patients have canceled their order. (Show button)
- Personal Inbox** and **Practice Inbox**: Buttons with notification counts (1 and 65 respectively).
- What's New**: A green button.

Adding a new patient to KardiaPro

Adding a patient is simple. Just enter patient information and select a connection plan. KardiaPro will generate a Referral Code the patient will use to purchase the Kardia Bundle you have ordered.

Patient downloads the Kardia app, creates account and enters the referral code in the Kardia app. Patient completes in-app purchase of the recommended Kardia Bundle.

1. Select the "Add Patient" button on the top right of the screen.
2. Enter patient information. The only mandatory fields are Patient Medical Record Number and Email. The email entered here will be used to send the patient an instructional email for getting started.
3. You may also enter notes about the patient here. Some practices use this field to note specific dates regarding interventions (i.e. date of ablation or cardioversion) or for entering information regarding medications (oral anticoagulation medication status, date of new blood pressure medication dose, etc.)
4. Select "Save."



Adding a patient to KardiaPro, continued

STEP 1: CONNECTION PLAN

1. Select Connection Plan for the patient. This designates the Kardia Bundle you would like the patient to purchase.
2. Review email address and edit as needed.

STEP 2: REPORTS & BILLING

3. Type to select the Primary Indication ICD-10 code associated with the medical necessity for Remote Patient Monitoring.
4. Select Billing Code which will then auto-generate summary reports based on the specific billing criteria. CPT 99091 will auto-generate a summary report every 30 days and CPT 99457 will auto-generate a report every calendar month.
5. Optional: Enter an EHR order number if required when billing Remote Patient Monitoring.

STEP 3: INBOX SETTINGS

6. Select a filter for which recordings you want flagged for review in the ECG Inbox: all non-normal recordings, all recordings, no recordings or custom. All recordings will be available in the patient file regardless of which recordings you elect to flag for review.
7. Select an Inbox where you would like flagged recordings to be routed for review: Practice Inbox or unique Provider Inbox.
8. Select "Order."

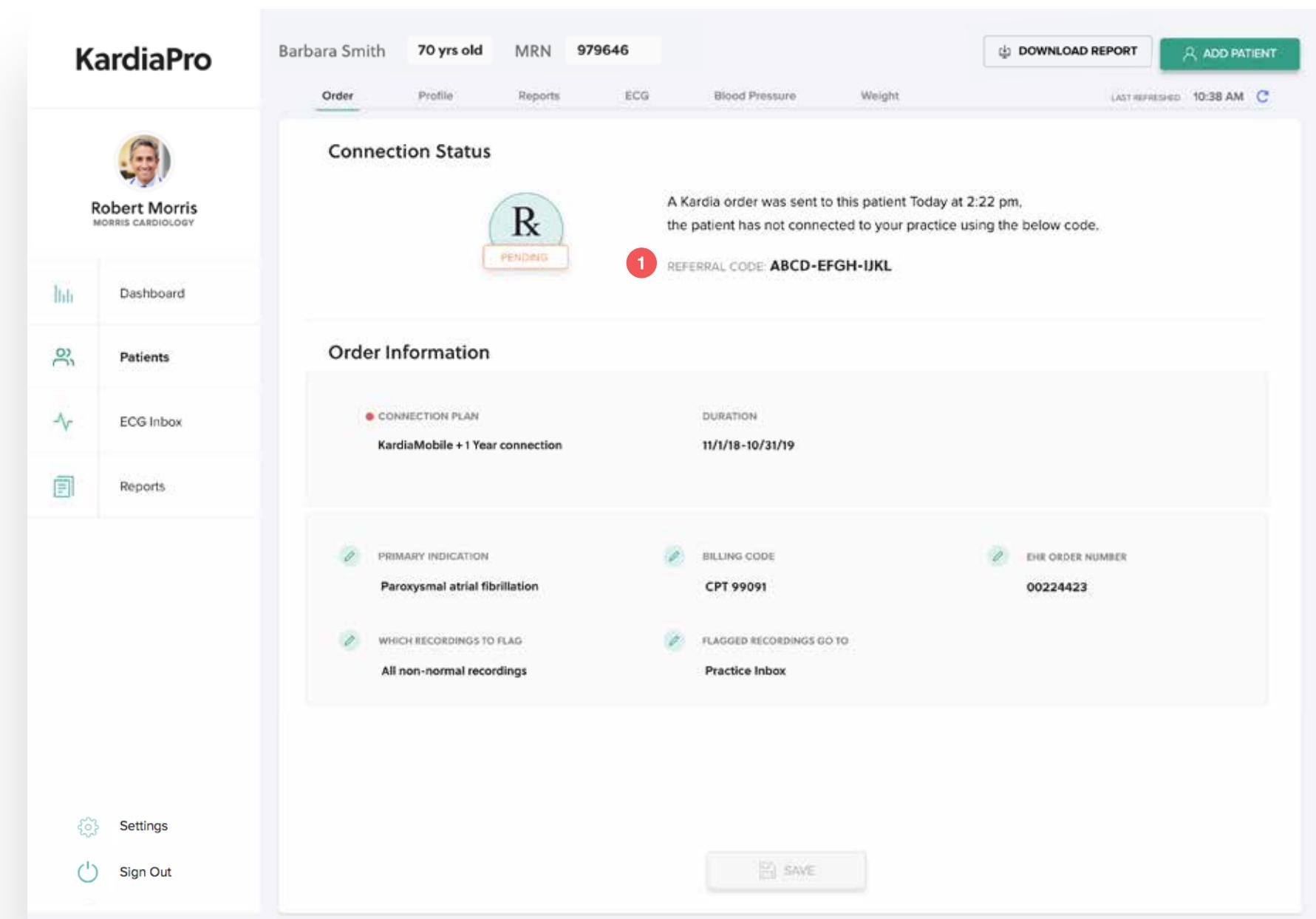
The screenshot shows the KardiaPro interface with the following steps:

- Step 1: Connection Plan**
 - 1. Select a Connection Plan (Required).
 - 2. Enter Patient Email Address (Required).
- Step 2: Reports & Billing**
 - 3. Select ICD-10 Code.
 - 4. Select Billing Code.
 - 5. Enter EHR Order Number.
- Step 3: Inbox Settings**
 - 6. Which Recordings to Flag.
 - 7. Flagged Recordings Go To.

At the bottom right, there is a large red circled number **8** next to the **ORDER** button.

Adding a patient to KardiaPro, continued

- Upon completion of ordering the Kardia Bundle, the patient file will open. You will see the "pending" connection status and a 12-letter referral code for the patient to use when creating their Kardia account on their phone.
 - Provide patient with an educational handout, the Kardia Care Plan.
 - The patient then downloads the Kardia app, selects "create account" and enters the 12-letter referral code when prompted. The patient will complete the in-app purchase of a Kardia Bundle. Hardware will be shipped to the patient's address within 1-3 business days.



The screenshot shows the KardiaPro software interface. At the top, patient information is displayed: Barbara Smith, 70 yrs old, MRN 979646. To the right are buttons for 'DOWNLOAD REPORT' and 'ADD PATIENT'. The top navigation bar includes tabs for Order, Profile, Reports, ECG, Blood Pressure, and Weight, with 'Order' being the active tab. The last refresh time is shown as 10:38 AM. On the left, a sidebar menu lists Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out. The main content area is titled 'Connection Status' and shows a large 'RX' icon with a 'PENDING' label. A red circle with the number '1' is overlaid on the icon, and the text 'REFERRAL CODE: ABCD-EFGH-IJKL' is displayed. Below this, 'Order Information' is shown with a 'CONNECTION PLAN' of 'KardiaMobile + 1 Year connection' and a 'DURATION' of '11/18-10/31/19'. Other details include 'PRIMARY INDICATION: Paroxysmal atrial fibrillation', 'BILLING CODE: CPT 99091', 'EHR ORDER NUMBER: 00224423', 'WHICH RECORDINGS TO FLAG: All non-normal recordings', and 'FLAGGED RECORDINGS GO TO: Practice Inbox'. A 'SAVE' button is located at the bottom right of the main content area.

Adding a patient to KardiaPro, continued

- For practices providing patients with in-office set-up and education (reimbursement code CPT 99453), once their Kardia account is created, use a KardiaMobile demo unit to have the patient take their first EKG recording using their Kardia App. Use this opportunity to educate patients on how to take a quality EKG recording, see page 3 of the Kardia Care Plan for specific instructions. The KardiaMobile unit is not tethered to a specific phone, so you can use any KardiaMobile device to take the initial recording.
- For patients monitoring blood pressure, AliveCor recommends the Omron Evolv Blood Pressure demo monitor for education. Patients can trial the demo monitor in the office, then manually enter their blood pressure recording into their Kardia app. If patient is ordering an Omron Evolv Blood Pressure monitor, they will pair their unit using Bluetooth to the Kardia app when they receive the device at home.
- For practices sending the patient home for set-up, refer the patients to the instructional email from your practice. The email includes the 12-letter referral code. You may also elect to write down the 12-letter referral code at the top of the Kardia Care Plan patient handout.

Kardia Care Plan

Referral Code: [REDACTED]

Your doctor has recommended Remote Patient Monitoring of your EKG, blood pressure, or both. With Kardia, your recordings will be automatically sent to your health care team.

CONNECT TO YOUR DOCTOR

KardiaMobile + 1 Year Connection
 1 Year Connection Only
 Omron Evolv Blood Pressure Monitor + 1 Year Connection
 KardiaMobile + Omron Evolv Blood Pressure Monitor + 1 Year Connection

The device and service may be eligible for reimbursement through FSA, HSA and HRA accounts. Visit alivecor.com/fsa for more information.

USE AS DIRECTED

Take an EKG when you feel palpitations, heart flutters or other symptoms
 Take an EKG _____ times per Day Week
 Take a blood pressure recording _____ times per Day Week
At the following times _____ AM _____ PM

TAKE ACTION WHEN _____

Sharing data and important safety information. Although your doctor will have access to all of your recordings, they will not be reviewing them in real-time. For specific concerns or immediate review of a reading, please contact your doctor's office. Kardia is not intended to replace emergency medical care. If serious symptoms occur (such as: dizziness, shortness of breath, fainting, etc.), seek immediate medical attention.

AliveCor® AliveCor.com [AliveCor Support \(855\) 338-8800](tel:8553388800)

Recording your EKG with KardiaMobile

With KardiaMobile you can take a medical-grade, FDA-cleared EKG in just 30 seconds, anytime, anywhere. You'll receive one of three results: normal sinus rhythm, possible atrial fibrillation, or unclassified. Make sure your phone is compatible: alivecor.com/compatibility

To record a high-quality EKG:

- Sit down and relax with your forearms resting on a flat surface.
- Place KardiaMobile near the microphone on your smartphone. KardiaMobile uses sound to communicate with your phone.
- Open the Kardia app and press "Record your EKG."
- Rest one or two fingers on each electrode, with your right hand on one electrode and your left hand on the other. No need to squeeze or press down firmly.
- Remain still during the 30-second recording.
- Your recording will automatically be sent to your health care team after you select "Done" or ✓ at the conclusion of the recording.

Additional EKG recording tips

- Smartphone or tablet should be unplugged. Do not use any headphones or other accessories while recording an EKG.
- Turn off hearing aids. Avoid close proximity to items that may cause interference (TV, computers, etc.).
- If your fingers are dry, moisten them with water or antibacterial wipes.

Good quality EKG recording **Poor quality EKG recording**

Recording your blood pressure with Kardia

If your doctor has requested to track your blood pressure, simply pair your Omron Evolv blood pressure monitor to your Kardia app. If you don't have an Omron Evolv blood pressure monitor, manually enter your recordings using any blood pressure monitor.

Using an Omron blood pressure monitor

Pair your bluetooth-enabled Omron blood pressure monitor:

- Open the Kardia app and press * Add blood pressure.
- Press "Pair an OMRON monitor" and follow the steps.

Recording instructions for Omron Evolv blood pressure monitor:

- Sit with your legs uncrossed and feet flat on ground.
- Put the arm cuff on your left arm half an inch above your elbow.
- Securely close with fabric fastener.
- Rest your arm on a stable surface with the arm cuff level with your heart.
- Press the START/STOP button on your monitor to start recording.
- Open the Kardia app, press * Add blood pressure and press "Transfer new recordings."

Using any blood pressure monitor

Manual entry of blood pressure:

- Record your blood pressure.
- Open the Kardia app and press * Add blood pressure.
- Enter Systolic, Diastolic and pulse values.

AliveCor® AliveCor.com [AliveCor Support \(855\) 338-8800](tel:8553388800)

Reviewing ECGs

When patients are added to KardiaPro, inbox settings can be configured to determine:

- Which ECGs should be flagged for review: all non-normal recordings, all recordings, no recordings or custom.
- Which inbox the flagged ECGs will be routed to: the unique Personal Inbox or Provider Inbox.

1. Select “ECG Inbox” to view ECGs flagged for review. Note: Personnel designated with as an Account Administrator can set email notifications, delivered either daily or weekly, if there are ECGs awaiting review in either the Practice Inbox or your Personal Inbox.
2. Navigate to each inbox by selecting “Personal Inbox” or “Practice Inbox.” The green circle with the numeric value designates the number of ECGs awaiting review in each inbox.
3. Archived is used for sites completing clinical studies, where staff may bulk export every interpreted ECG. The archived box is a listing of every recording that was interpreted and confirmed (the final interpretation).
4. Select any ECG preview to open a full 30-second rhythm strip.

DATE	PATIENT	ANALYSIS	ANALYSIS BY	BPM + ECG PREVIEW
10-15-2018 12:16 PM	Smith, Barbara 979646	Possible Atrial Fibrillation	Kardia Instant Analysis	
10-14-2018 04:03 PM	Auyeung, Jason 181251	Unclassified	Kardia Instant Analysis	
10-14-2018 02:36 PM	Bennett, Dominique 707643	Possible Atrial Fibrillation	Kardia Instant Analysis	
10-14-2018 01:13 PM	Lim, Kenneth 221664	Possible Atrial Fibrillation	Kardia Instant Analysis	
10-14-2018 11:09 AM	Ingram, Vanessa 518734	Unclassified	Kardia Instant Analysis	
10-14-2018 09:59 AM	Morales, Abner 286103	Possible Atrial Fibrillation	Kardia Instant Analysis	
10-13-2018 12:45 PM	Cloninger, Robyn 631422	Possible Atrial Fibrillation	Kardia Instant Analysis	
10-13-2018 11:08 AM	Harrison, Joshua 408553	Unclassified	Kardia Instant Analysis	

Reviewing ECGs, continued

REVIEWING, INTERPRETING & SIGNING

1. Select "Add Interpretation."

The screenshot shows the KardiaPro app interface. At the top, there is a navigation bar with a search icon and a "ADD PATIENT" button. The main title is "ECG Recording". Below the title, patient information is displayed: Barbara Smith, MRN: 979646, DOB: 08-29-1948 (70 yrs old), Sex: Female. The provider is Robert Morris, and the connection plan is KardiaMobile + BP Cuff + 1 Year Connection, with a connection period from 09-01-18 to 08-31-19. The ECG strip shows a heart rate of 176 BPM, recorded on 10-15-2018 at 12:16 pm. The strip is set to 25 mm/s and 10 mm/mV, with an "Invert ECG" option. The ECG tracing shows a continuous rhythm with irregular, rapid heartbeats, consistent with atrial fibrillation. The interface includes a sidebar with icons for Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out. On the right, there is a "Patient Notes" section with an "Interpretation History" entry for "Possible Atrial Fibrillation" and a "Add Interpretation" button with a red notification badge showing "1". At the bottom, there are "REASSIGN" and "CONFIRM" buttons, and a "Remove from Inbox" link.

Reviewing ECGs, continued

REVIEWING, INTERPRETING & SIGNING

1. Type in box or scroll to search for an interpretation. Time saving tip: You can easily search for "Ventricular Premature Complex" by typing "PVC" in the search bar. Additionally, you can select more than one interpretation. The interpretations selected will appear in the "added interpretations" section.
2. Optional: Type additional comments or notes.
3. Select "Save" to automatically e-sign and save your interpretation.

The screenshot shows the KardiaPro mobile application interface for reviewing an ECG recording. The top navigation bar includes a search bar, 'ADD PATIENT' button, and a 'LAST REFRESHED 03:46 PM' indicator. The main title is 'ECG Recording' with a subtitle 'KardiaPro'.

On the left, a sidebar menu lists: Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out. The main content area displays an ECG strip for patient Barbara Smith, with details: MRN: 979646, DOB: 08-29-1948 (70 yrs old), Sex: Female, Provider: Robert Morris, Connection Plan: KardiaMobile + BP Cuff + 1 Year Connection, Connection Period: 09-01-18 to 08-31-19. The ECG strip shows a heart rate of 176 BPM recorded on 10-15-2018 at 12:16 pm, with settings of 25 mm/s and 10 mm/mV. An 'Invert ECG' button is also present.

The right side of the screen is a 'Patient Notes' panel. It features an 'ADD INTERPRETATION' section with a search bar containing 'Atrial' (marked with a red circle 1). Below it is a list of interpretation checkboxes: 'Atrial Fibrillation' (checked), 'Atrial Flutter', 'Paced', 'Junctional', and 'V Tach'. An 'ADDED INTERPRETATIONS' section shows 'Atrial Fibrillation' (marked with a red circle 2). A 'Comments...' text input field is also present. At the bottom are 'CANCEL' and 'SAVE' buttons (marked with a red circle 3).

Reviewing ECGs, continued

OPTIONS FOR OVERREAD ECG

1. Select "Remove from Inbox," interpretation is saved in patient's file and added to summary report.

OR

2. Select "Reassign" to send rhythm strip to a different Inbox for review.

OR

3. Select "Confirm," interpretation is archived, saved in patient's file and added to summary report. By confirming, you will no longer be able to add or modify interpretations to this ECG. Confirmed ECGs will be listed in the archived folder. Option to bulk export confirmed ECGs from the archived folder.

OTHER ACTIONS

4. Export an individual ECG to a PDF file in one click.
5. Jump to a patient's file to view longitudinal ECG, blood pressure and weight data. Then easily use your browser back button to return to interpreting the ECG recording.

KardiaPro

ECG Recording

LAST REFRESHED: 03:46 PM C

Barbara Smith

MRN: 979646 DOB: 08-29-1948 (70 yrs old) Sex: Female

Provider: Robert Morris Connection Plan: KardiaMobile + BP Cuff + 1 Year Connection Connection Period: 09-01-18 to 08-31-19

176 BPM • Recorded 10-15-2018 at 12:16 pm

25 mm/s 10 mm/mV Invert ECG

Os

8s

REASSIGN CONFIRM Remove from Inbox

Patient Notes

Interpretation History (2) Show all

Reviewed by Morris, R. Today at 10:12 am.

Atrial Fibrillation

+ Add Interpretation

Reviewing a Patient File

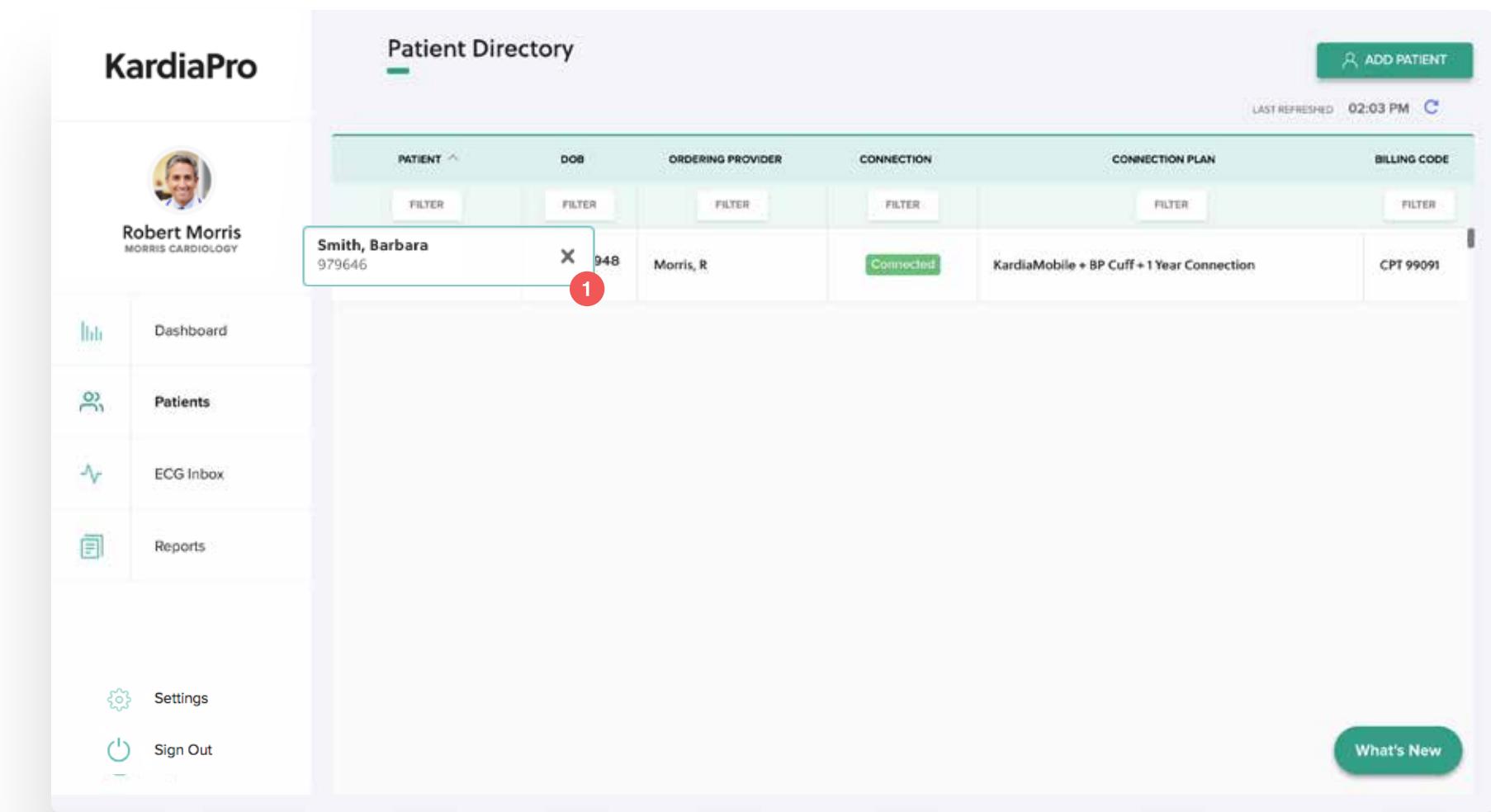
The patient directory is used to search for a specific patient. Once in a patient file, you'll have access to patients longitudinal data. From the patients file you'll also see notes, connection history, summary reports, and ECG, blood pressure and weight data.

1. Select "Patients."
2. To quickly find a specific patient, select "Filter" under the Patient column and type first name, last name or medical record number.
3. Select any row to open patient's file.

PATIENT	DOB	ORDERING PROVIDER	CONNECTION	CONNECTION PLAN	BILLING CODE
Barbara	-19-1958	Yee, S	Not Ordered	1 Year Connection Only	
Smith, Barbara 979646	-16-1963	Morris, R	Connected	KardiaMobile + 1 Year Connection	CPT 99091
Chan, Barbara 522689	-14-1949	Pham, C	Connected	KardiaMobile + BP Cuff + 1 Year Connection	CPT 99091
	-09-1963	Morris, R	Connected	KardiaMobile + 1 Year Connection	CPT 99091
Banks, Andrew 758877	11-01-1952	Chang, D	Pending	KardiaMobile + 1 Year Connection	
Bennett, Dominique 707643	07-01-1962	Yee, S	Pending	KardiaMobile + 1 Year Connection	
Bolt, Tristan 949118	02-10-1960	Morris, R	Connected	KardiaMobile + 1 Year Connection	CPT 99091
Chan, Barbara 522689	05-16-1954	Pham, C	Connected	KardiaMobile + 1 Year Connection	CPT 99091

Reviewing a Patient File, continued

1. To return to the full list of patients, select "Filter" again, and press the "x" to remove filter.



The screenshot shows the KardiaPro Patient Directory interface. At the top, there is a navigation bar with a search icon, 'ADD PATIENT', and a timestamp 'LAST REFRESHED 02:03 PM'. Below the navigation bar is a table titled 'Patient Directory' with columns: PATIENT, DOB, ORDERING PROVIDER, CONNECTION, CONNECTION PLAN, and BILLING CODE. The first row of the table is highlighted with a green border and shows a patient named 'Smith, Barbara' with ID '979646'. To the right of this row is a red circle with the number '1'. The rest of the table rows are standard white. On the left side of the screen is a sidebar with icons and labels: Dashboard, Patients (selected), ECG Inbox, Reports, Settings, and Sign Out. A green button labeled 'What's New' is located in the bottom right corner of the sidebar area.

PATIENT	DOB	ORDERING PROVIDER	CONNECTION	CONNECTION PLAN	BILLING CODE
Smith, Barbara 979646	948	Morris, R	Connected	KardiaMobile + BP Cuff + 1 Year Connection	CPT 99091

Reviewing a Patient File, continued

1. Sort patients by name, DOB, ordering provider, connection status, and connection plan, by simply clicking on the column header.
2. Select any row to open the patient's file.



Robert Morris
MORRIS CARDIOLOGY

-  Dashboard
-  Patients
-  ECG Inbox
-  Reports
-  Settings
-  Sign Out

Patient Directory

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
<span style="font-size: 0.8em; border: 1px solid #ccc; padding: 2px 5px; border-radius: 10px;

Reviewing a Patient File, continued

OVERVIEW: CONNECTED PATIENTS

1. From the "Overview" tab you can manage patient connection plan, modify billing codes, generate a new 12-letter referral code and manage inbox filters.
2. Patient connection status: Connected
3. For connected patients, you'll see the connection period.
4. You can modify any of the fields in this box by selecting the pencil icon to edit.
5. Primary Indication: This is populated from a library of ICD-10 diagnosis codes.
6. Billing Code: This must be selected to auto-generate summary reports.

The screenshot shows the KardiaPro software interface. At the top, the patient's name is Barbara Smith, age 70, MRN 979646. The top navigation bar includes tabs for Overview (highlighted with a red circle 1), Profile, Reports, ECG, Blood Pressure, and Weight, along with buttons for DOWNLOAD REPORT and ADD PATIENT. The Overview tab displays the following information:

- Connection Status:** Connected (indicated by a green dot and a red circle 2).
- Order Information:**
 - CONNECTION PLAN:** KardiaMobile + BP Cuff + 1 Year Connection
 - DURATION:** 1 year
 - CONNECTION PERIOD:** 09-01-18 to 08-31-19 (indicated by a red circle 3).
- Primary Indication:** Paroxysmal Atrial Fibrillation (indicated by a red circle 5).
- Billing Code:** CPT 99091 (indicated by a red circle 6).
- Which Recordings to Flag:** All non-normal recordings.
- Flagged Recordings Go To:** Practice Inbox.

At the bottom are buttons for REVOKE and SAVE. The left sidebar includes links for Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out.

Reviewing a Patient File, continued

OVERVIEW: CONNECTED PATIENTS, CONTINUED

7. Which Recordings to Flag: Modify at any time which recordings are flagged to for review.
 - If you'd like to customize the inbox settings for a specific patient, select the pencil icon next to "Which Recordings to Flag."
 - For example: If a patient has been diagnosed with AFib and you only want to see recordings with HR over 140, select "Custom" and you can designate this here. This allows you to set patient specific settings in order to flag actionable data.
8. Revoke: Select to manually disconnect a patient from KardiaPro. You will then be asked to confirm that you want to disconnect the patient from the portal.

KardiaPro

Barbara Smith 70 yrs old MRN 979646

Overview Profile Reports ECG Blood Pressure Weight LAST REFRESHED 02:29 PM

Connection Status

Connected

Order Information

CONNECTION PLAN	DURATION	CONNECTION PERIOD
KardiaMobile + BP Cuff + 1 Year Connection	1 year	09-01-18 to 08-31-19

PRIMARY INDICATION	BILLING CODE	ORDER NUMBER
Paroxysmal Atrial Fibrillation	CPT 99091	2238756

7 WHICH RECORDINGS TO FLAG
All non-normal recordings

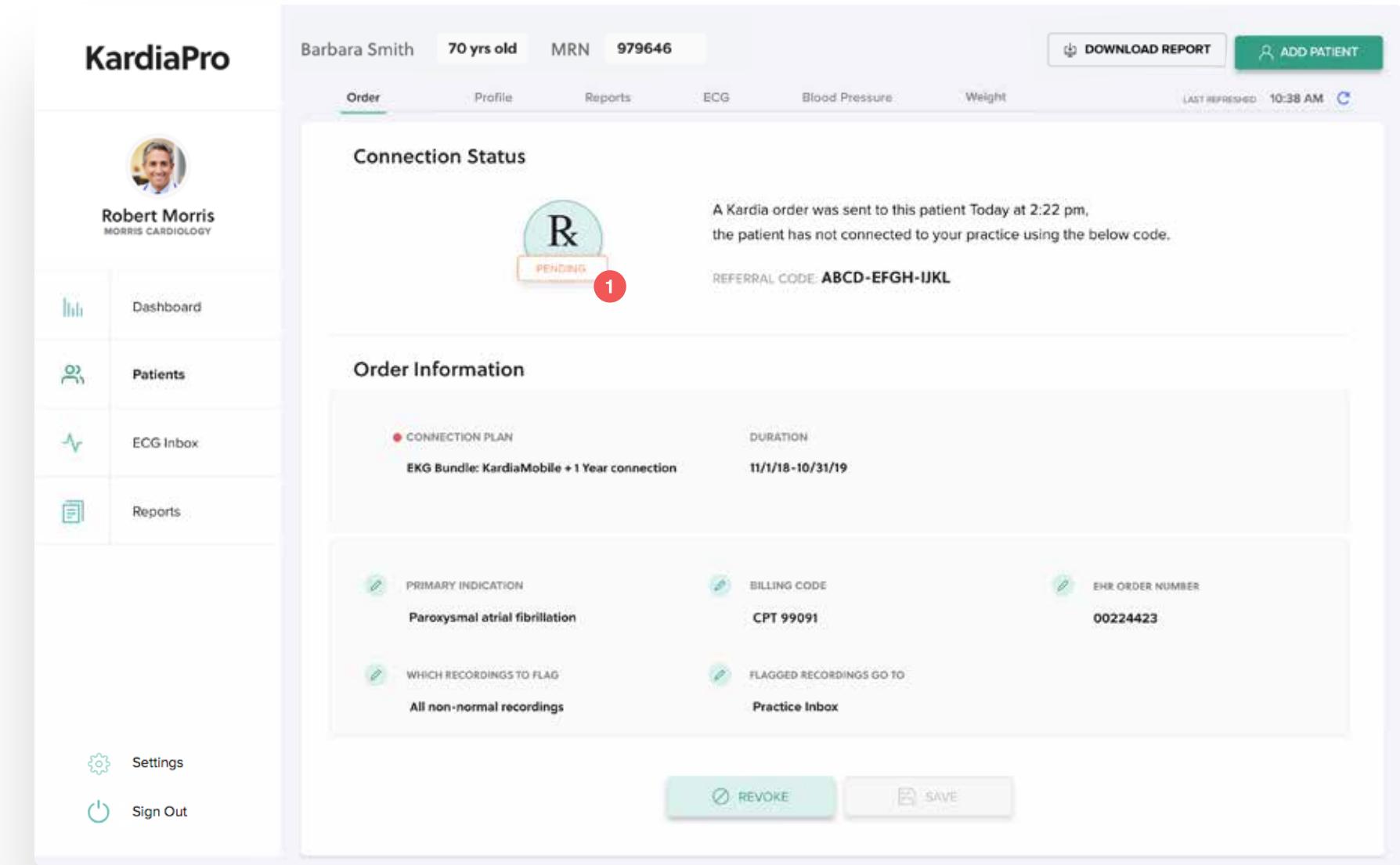
8 FLAGGED RECORDINGS GO TO
Practice Inbox

REVOKE SAVE

Reviewing a Patient File, continued

OVERVIEW: PENDING PATIENTS

1. For pending patients, or those who have not yet connected to the KardiaPro portal, you'll see the 12-letter referral code. The referral code is good for 90 days. If the patient does not connect in 90 days the code will expire and no longer appear on this page. The page status will change from "Pending" to "Not ordered." If the patient would like to connect after the code expiration, simply order a new connection plan, which will issue a new referral code.



The screenshot shows the KardiaPro portal interface. At the top, the patient's information is displayed: Barbara Smith, 70 yrs old, MRN 979646. To the right are buttons for 'DOWNLOAD REPORT' and 'ADD PATIENT'. The top navigation bar includes 'Order' (which is green and selected), 'Profile', 'Reports', 'ECG', 'Blood Pressure', and 'Weight'. On the far right, it shows 'LAST REFRESHED: 10:38 AM' and a refresh icon. The main content area is titled 'Connection Status'. It features a large 'RX' icon with a red 'PENDING' box and a red '1' indicating a new message. Below this, the 'Order Information' section shows a connection plan for an 'EKG Bundle: KardiaMobile + 1 Year connection' with a duration from 11/1/18 to 10/31/19. The 'PRIMARY INDICATION' is listed as 'Paroxysmal atrial fibrillation'. The 'BILLING CODE' is 'CPT 99091' and the 'EHR ORDER NUMBER' is '00224423'. Under 'WHICH RECORDINGS TO FLAG', it says 'All non-normal recordings' and 'FLAGGED RECORDINGS GO TO Practice Inbox'. At the bottom are 'REVOKE' and 'SAVE' buttons. On the left, a sidebar menu lists 'Dashboard', 'Patients', 'ECG Inbox', 'Reports', 'Settings', and 'Sign Out'. The 'Patients' item is currently selected. The top right of the sidebar shows the patient's name, 'Robert Morris', and 'MORRIS CARDIOLOGY'.

Reviewing a Patient File, continued

OVERVIEW: NOT CONNECTED

1. A patient status is either connected, pending or not connected. If the patient is not connected (example: the patient completed a connection period and is no longer connected), you'll see the order form appear on the first tab.
2. Here you can order a new connection plan and create a new referral code.

The screenshot shows the KardiaPro software interface. At the top, the patient information is displayed: Barbara Smith, 70 yrs old, MRN 979646. The 'Order' tab is selected, indicated by a red circle with the number '1' above it. The main content area is titled 'Connection Plan' with the sub-instruction 'SELECT A CONNECTION PLAN FOR THE PATIENT'. It contains two required fields: 'Select a Connection Plan' (dropdown menu) and 'Enter Patient Email Address' (text input field). Below this is the 'Reports & Billing' section, titled 'DESIGNATE BILLING CODES TO GENERATE REPORTS', with three dropdown menus: 'Select ICD-10 Code', 'Select Billing Code', and 'Enter EHR Order Number'. The 'Inbox Settings' section, titled 'FLAG PATIENT RECORDINGS FOR REVIEW', includes two dropdown menus: 'Which Recordings to Flag' and 'Flagged Recordings Go To'. At the bottom right is a large 'ORDER' button with a checkmark icon. The left sidebar lists navigation options: Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out. The 'Patients' section is currently selected, showing a profile for Robert Morris from MORRIS CARDIOLOGY.

Reviewing a Patient File, continued

1. "Profile" tab of Patient File.
2. Patient demographic information, all fields are modifiable by selecting the pencil icon.
3. Access and modify notes section in concert with key points regarding patient care plan.
4. Scroll to see KardiaPro connection history.

The screenshot shows the KardiaPro Patient File interface. At the top, patient demographic information is displayed: Barbara Smith, 70 yrs old, MRN 979646. Below this, the "Profile" tab is selected, indicated by a red circle with the number 1. The "Patient Information" section contains fields for First Name (Barbara), Last Name (Smith), Patient MRN (979646), Email (barbara@gmail.com), Sex (Female), Date of Birth (08-29-1948), Ordering Provider (Morris, Robert), and Phone Number (312-555-7767). The "Notes" section contains a note: "Initial dx of paroxysmal AF Jan 2018 and had cardioversion. Patient still presenting w/intermittent AF episodes. Started univac for BP control in July 2018." A "SAVE" button is located below the notes. The "Connection History" section shows a table with columns: START DATE, END DATE, CONNECTION PLAN, ICD10 CODE, BILLING CODE, and ORDER NUMBER. The table has a single row: 09-01-2018, 08-31-2019, KardiaMobile + BP Cuff + 1 Year Connection, Paroxysmal AF, CPT 99091, and 2238756. The table includes filter buttons for each column. The left sidebar shows navigation options: Dashboard, Patients, ECG Inbox, Reports, Settings, and Sign Out. The "Patient Information" and "Connection History" sections are numbered 2 and 4 respectively, corresponding to the steps in the list.

START DATE	END DATE	CONNECTION PLAN	ICD10 CODE	BILLING CODE	ORDER NUMBER
09-01-2018	08-31-2019	KardiaMobile + BP Cuff + 1 Year Connection	Paroxysmal AF	CPT 99091	2238756

Reviewing a Patient File, continued

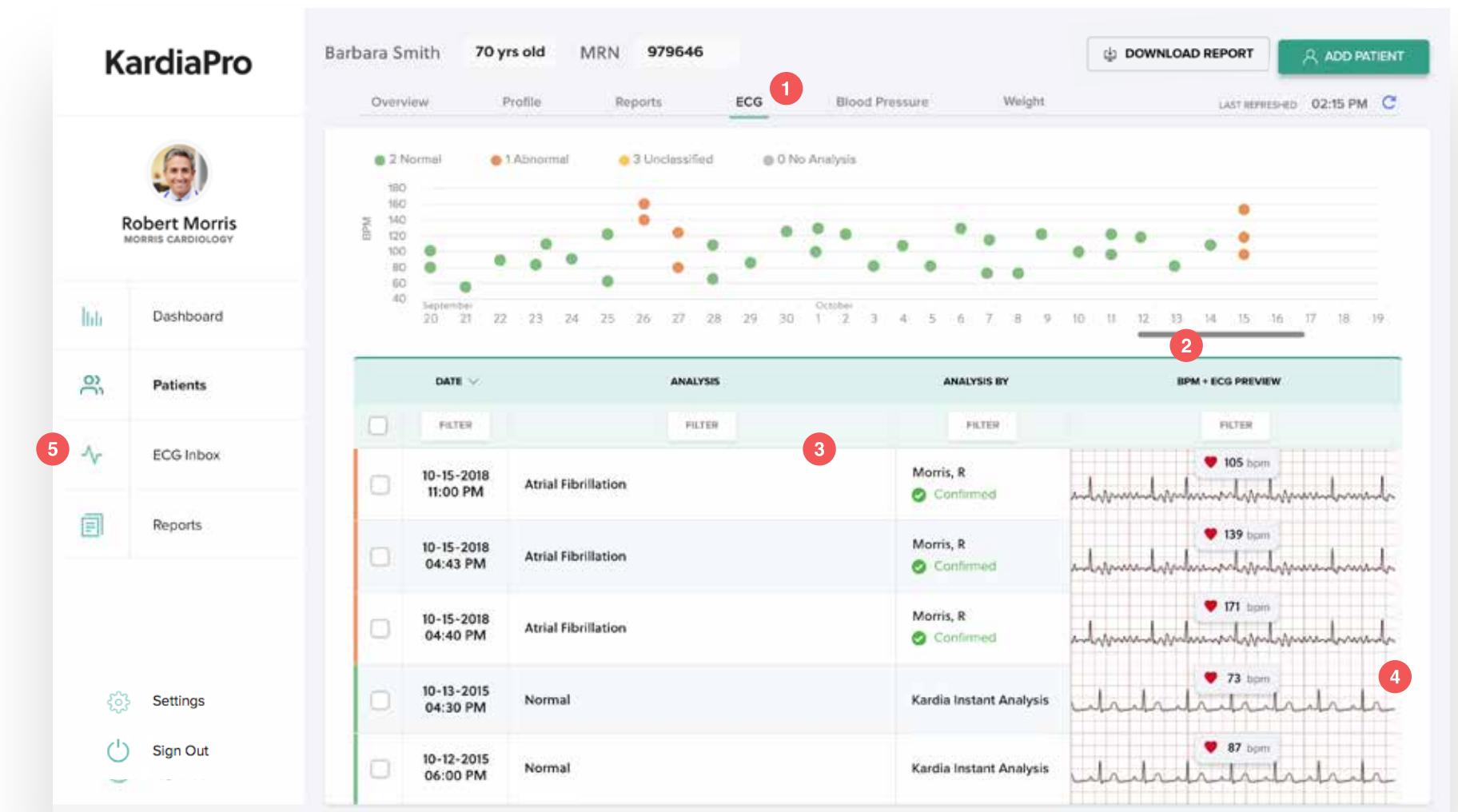
1. "Reports" tab of Patient File.
2. Review history of all auto-generated summary reports for this patient.
3. See which reports have e-signed and exported.
4. Note the workflow for reviewing, interpreting, e-signing and exporting reports will be completed through the Reports tab, on the left navigation pane. Historical reports specific to the patient can then be accessed in the patient file in the Reports tab.

The screenshot shows the KardiaPro software interface. At the top, patient information is displayed: Barbara Smith, 70 yrs old, MRN 979646. To the right are buttons for 'DOWNLOAD REPORT' and 'ADD PATIENT'. The top navigation bar includes tabs for Overview, Profile, Reports (which is the active tab, indicated by a red circle with the number 1), ECG, Blood Pressure, and Weight. To the right of these tabs, it shows 'LAST REFRESHED 02:29 PM' and a refresh icon. The main content area is a table showing a list of reports. The columns are DATE, ORDERING PROVIDER, CONNECTION PLAN, BILLING CODE, E-SIGNED, and EXPORTED. A single row is visible, showing a report from 09-30-2018 by Morris, Robert, with the connection plan 'KardiaMobile + BP Cuff + 1 Year Connection', billing code 'CPT 99091', and both e-signed and exported status marked as 'Yes'. The left side features a navigation pane with icons and labels: Dashboard, Patients, ECG Inbox, Reports (which is the active tab, indicated by a red circle with the number 4), Settings, and Sign Out. The Reports icon has a red circle with the number 4.

DATE	ORDERING PROVIDER	CONNECTION PLAN	BILLING CODE	E-SIGNED	EXPORTED
09-30-2018	Morris, Robert	KardiaMobile + BP Cuff + 1 Year Connection	CPT 99091	Yes	Yes

Reviewing a Patient File, continued

1. "ECG" tab of Patient File.
2. Use the scroll bar under the ECG graph to quickly scroll through months of ECGs to see visual representation for how frequently the patient is in and out of sinus rhythm. Tap on a dot in the graph to bring the ECG recordings to the top of the list.
3. View all ECGs this patient has recorded.
4. Open any ECG to apply interpretations. (see page 11 for further instructions)
5. Note the workflow for reviewing, interpreting, and e-signing flagged ECG's will be completed through the ECG Inbox, on the left navigation pane. Regardless of which recordings have been flagged for review, a copy of all ECG recordings for the patient will be in the patient's file in the ECG tab.



Reviewing Blood Pressure Data

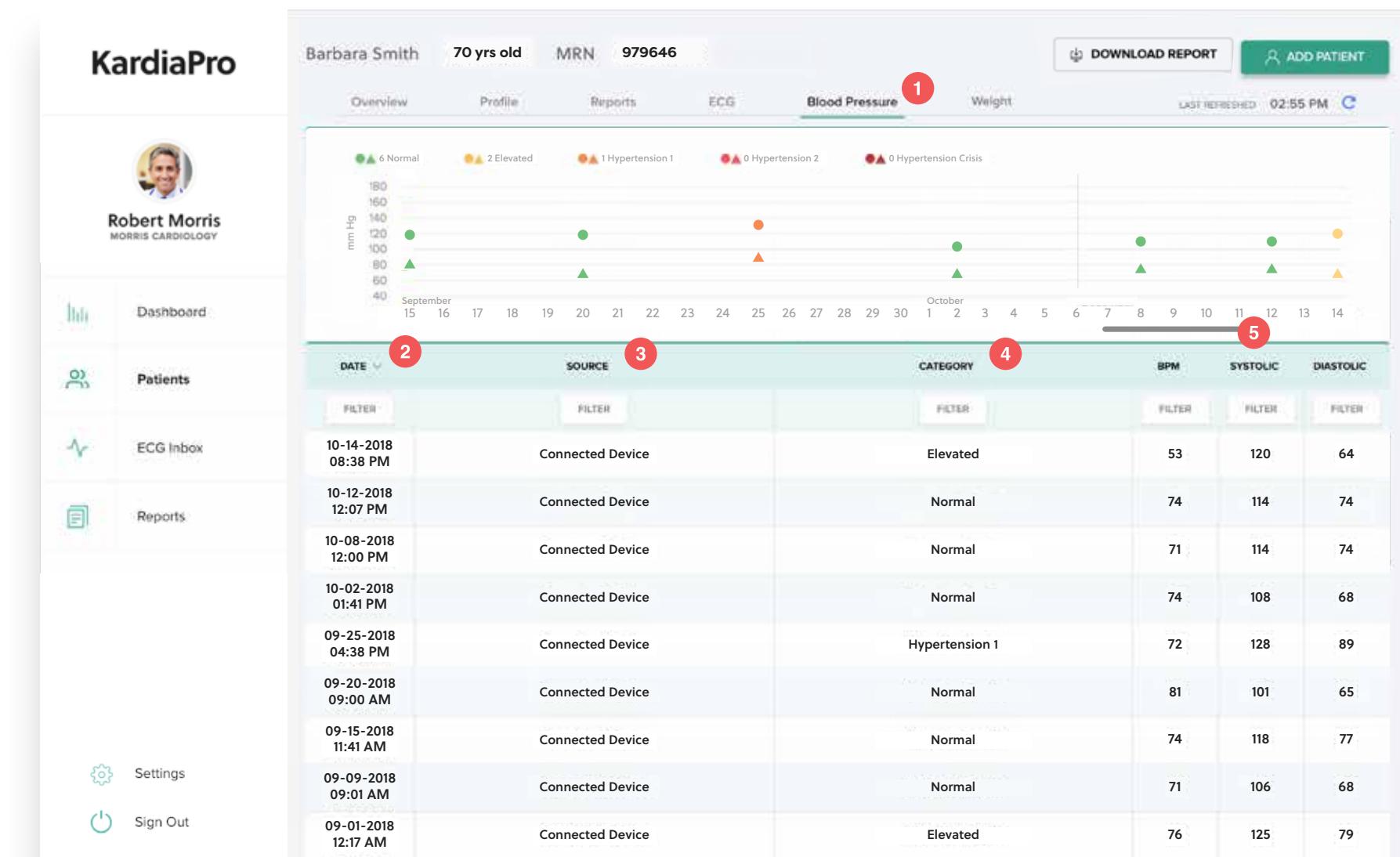
KardiaPro gives you deeper insight of your patient's health by allowing you to easily spot trends and adjust medications as needed.

Blood pressure recordings are captured in the Kardia app by either:

1. Manual Entry: Patient manually enters blood pressure into their Kardia app using any blood pressure monitor.
2. OR
2. Omron Bluetooth technology: Patient uses an Omron Bluetooth enabled monitor to electronically transfer BP recordings into their Kardia app.

All blood pressure recordings will be available for review in the KardiaPro patient file under the blood pressure tab.

1. "Blood Pressure" tab of Patient File.
2. Filter and sort data by recording date.
3. Source will tell you if the recording was captured using a "Connected Device" or "Manual Entry."
4. Category is defined by the AHA blood pressure categories.
5. Filter data by selecting a range of Beats Per Minute (BPM), Systolic or Diastolic values.



Reviewing Reports

Reports will be auto-generated for all patients assigned a billing code, as designated within the patient file overview page. Reports will be generated per the requirements of the specific billing code, i.e. auto-generation of a report every 30-days or every calendar month.

At a glance you'll see which reports have been e-signed and exported.

TO E-SIGN REPORTS

1. Select "Reports" from the left navigation pane.
2. Filter by the ordering provider.
3. Filter e-signed and select "No."
4. Open the report to review, interpret and add e-signature (see next page for details).

Reports

DATE	PATIENT	ORDERING PROVIDER	CONNECTION PLAN	BILLING CODE	E-SIGNED	EXPORTED
10-16-2018	Hughes, Anne 408526	Yee, S	KardiaMobile + BP Cuff + 1 ...	CPT 99091	No	No
09-30-2018	Smith, Barbara 979646	Morris, R	KardiaMobile + 1 Year Co...	CPT 99091	No	No
09-25-2018	Allen, Kendrick 408553	Morris, R	1 Year Connection Only	CPT 99091	No	No
09-09-2018	Harrison, Joshua 408553	Yee, S	KardiaMobile + 1 Year Co...	CPT 99091	No	No
08-09-2018	Morales, Abner 286103	Chang, D	KardiaMobile + 1 Year Co...	CPT 99091	Yes	Yes
08-30-2018	Bolt, Tristan 949118	Yee, S	1 Year Connection Only	CPT 99091	Yes	Yes
08-30-2018	Nichols, Courtney 889675	Morris, R	1 Year Connection Only	CPT 99091	Yes	Yes
08-30-2018	Howell, Sam 626348	Pham, C	KardiaMobile + 1 Year Co...	CPT 99091	Yes	Yes
08-30-2018	Ingram, Vanessa 518734	Morris, R	KardiaMobile + 1 Year Co...	CPT 99091	Yes	Yes
08-30-2018	Laird, Leila 480420	Chang, D	1 Year Connection Only	CPT 99091	Yes	Yes

LAST REFRESHED 03:11 PM C

ADD PATIENT

REPORTS

1. Reports

2. Ordering Provider

3. E-Signed

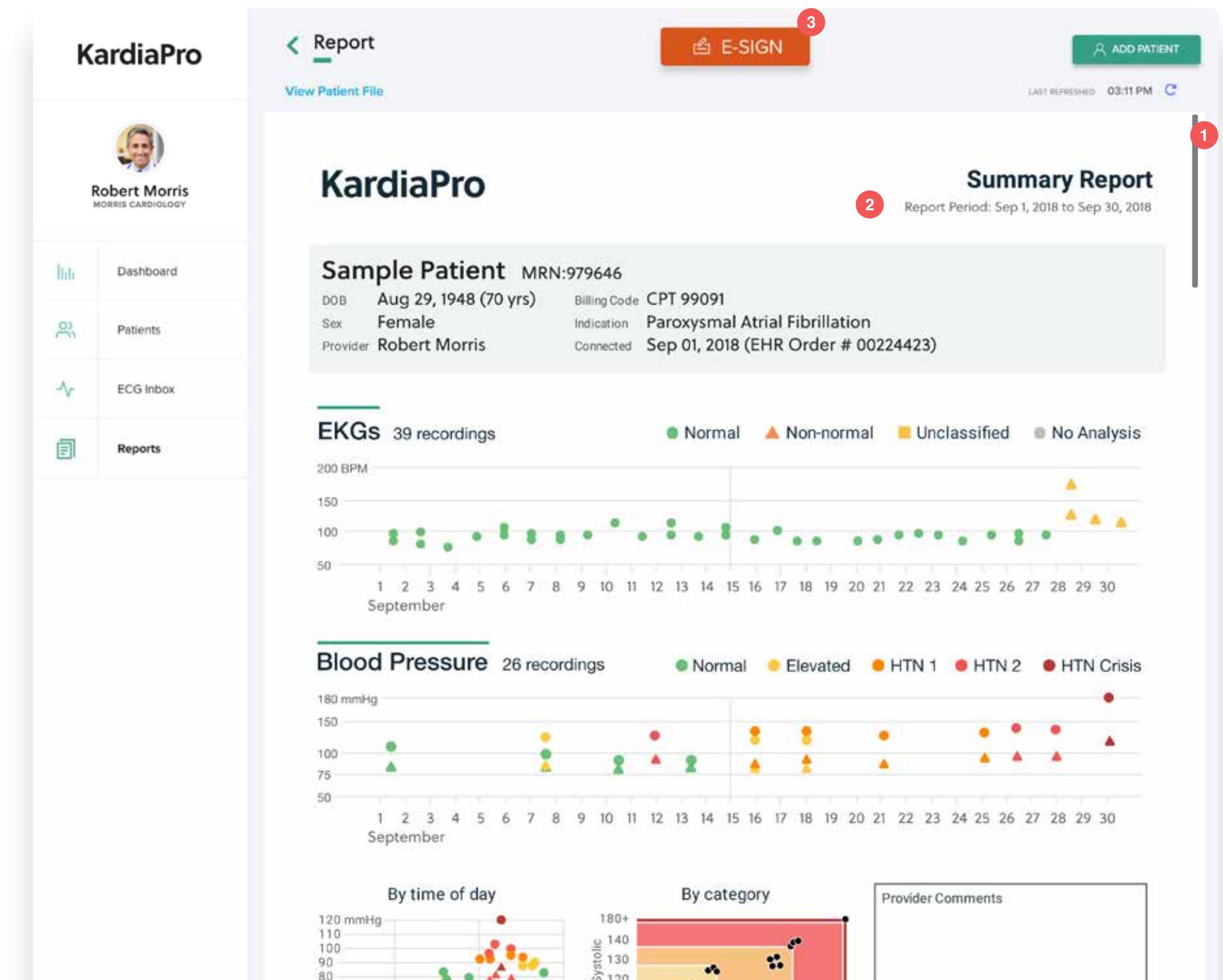
4. Exported

What's New

Reviewing Reports, continued

TO E-SIGN REPORTS

1. Reports have several pages. Scroll up and down to see all of the pages of this patient file. The user can E-sign when viewing any page on the report.
2. The report will include a summary of all data captured in Kardia over the time period specified for the billing code selected.
3. Select "E-Sign" to add comments and e-signature with date.



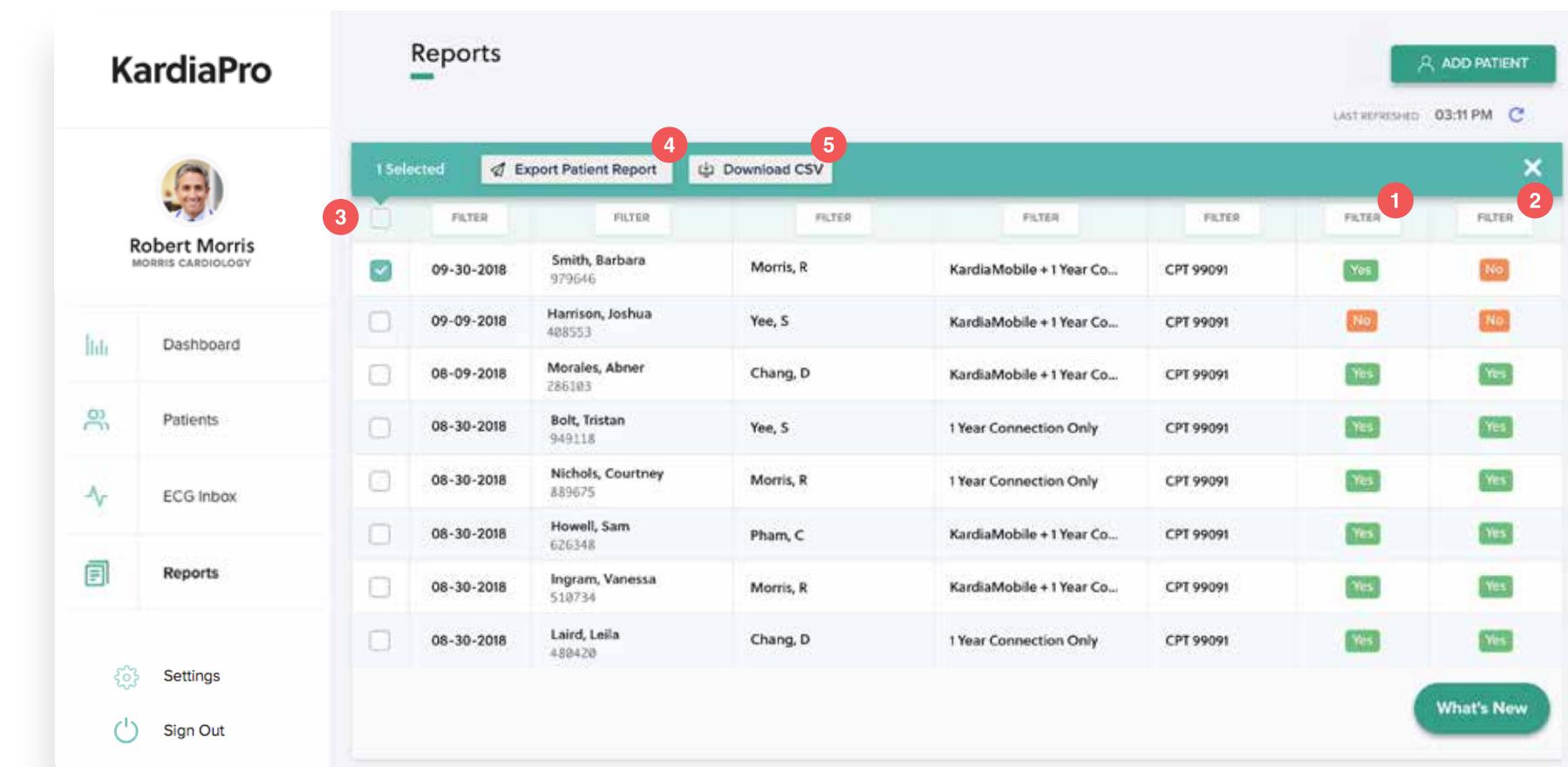
Reviewing Reports, continued

TO BULK EXPORT REPORTS OR DOWNLOAD A BILLING REPORT CSV FILE

1. Filter e-signed and select "Yes."
2. Filter exported and select "No."
3. Check the left hand column for the reports you want to export or download.
4. To bulk export a PDF file of each report: Select "Export Patient Report" and then check your email for a secure link to a zip file of summary reports.

OR

5. To download a billing report CSV file: Select "Download CSV" and a file will be immediately downloaded for you to open.



BILLING REPORT CSV FILE

The details included in the CSV file are:

- Report Start Date
- Report End Date
- Patient Name
- Patient MRN
- Patient DOB
- Ordering Provider Name
- ICD-10 Code
- Billing Code
- E-signed
- Exported

User Settings

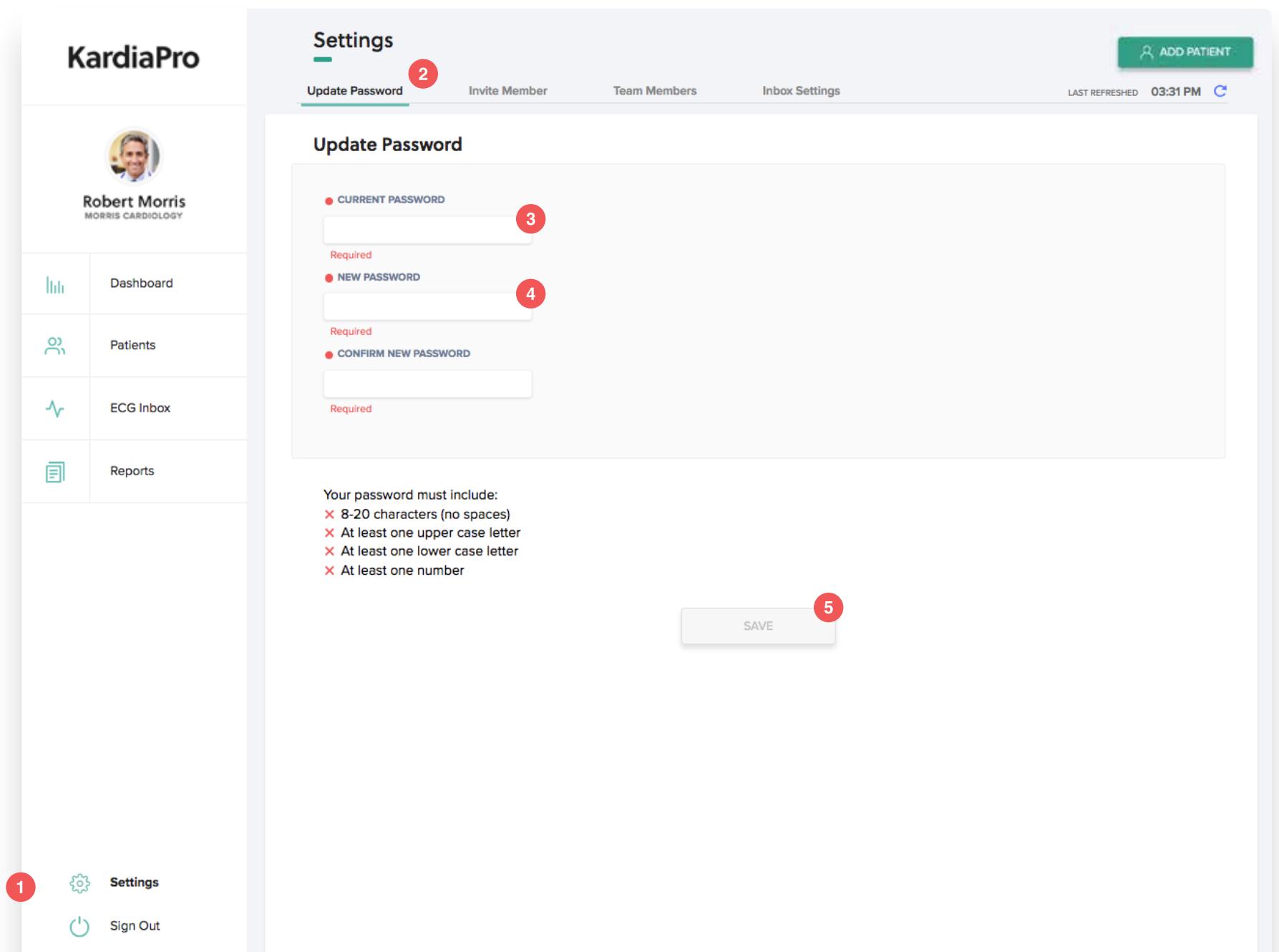
From Settings, all users can change their password.

For personnel designated as Account Administrators, you can add and remove members and modify Inbox default settings.

ALL KARDIAPRO USERS: UPDATE PASSWORD

1. Select "Settings."
2. "Update Password" tab of Settings.
3. Enter your Current Password.
4. Enter your New Password twice.
5. Select "Save."

Alternatively, if you don't know your password and you'd like to reset your password, you can go to kardiapro.com and click "forgot password." Enter your email. This will generate an email with a link to reset your password.



User Settings, continued

ACCOUNT ADMINISTRATOR: INVITE MEMBER

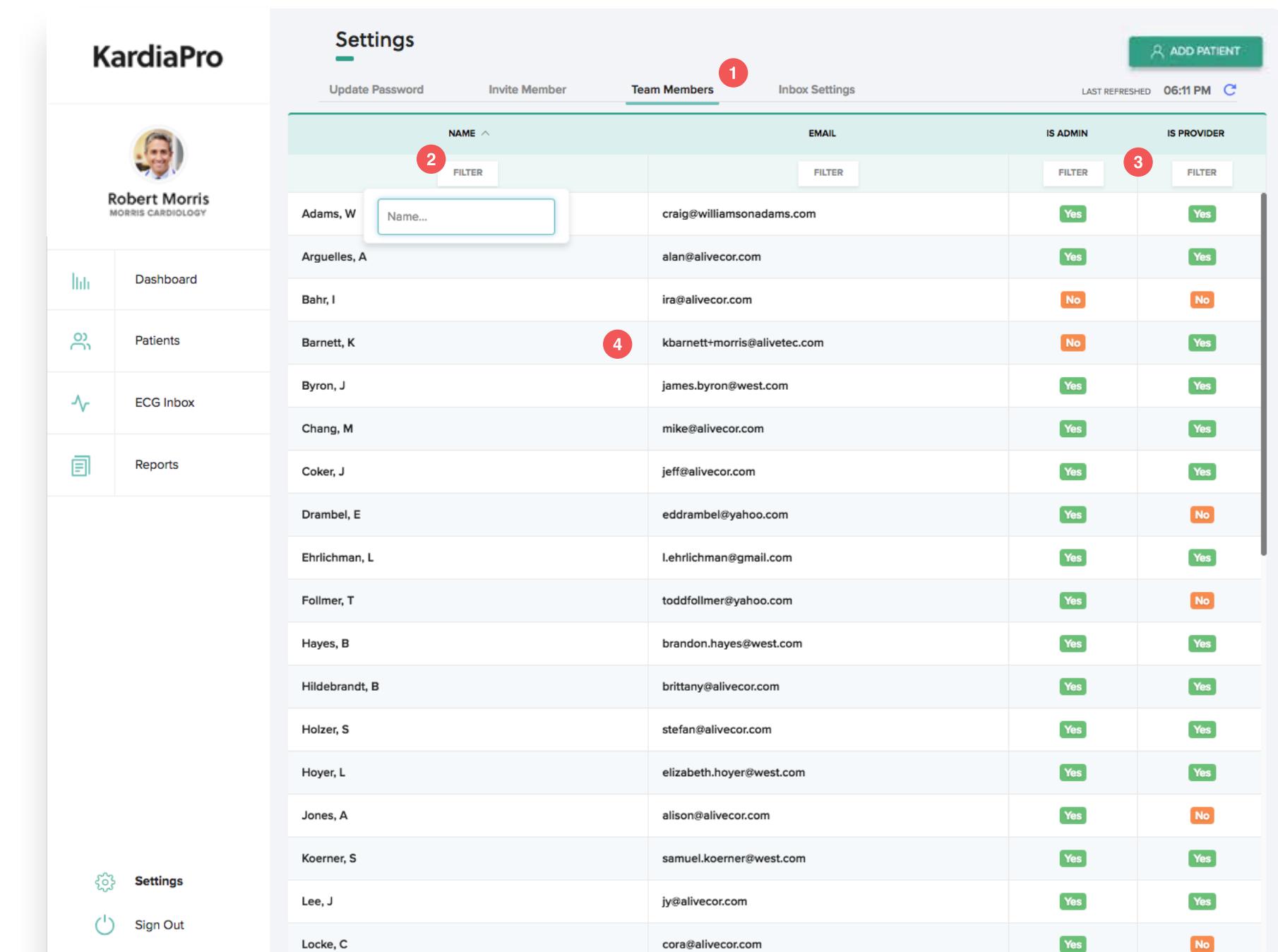
1. Click "Invite Member" tab within from the Settings Menu Bar.
2. Enter email address for new user
3. Designate member role of either Account Administrator or Provider, by checking the appropriate box, if either role applies to the new member being invited. Administrators will be able to manage team member accounts and Inbox settings. Providers will be listed as an Ordering Provider when adding new patients. Invited member will receive an email with a link to create their KardiaPro account and password.
4. Pending Invites can be revoked by checking the email and selecting "Revoke."

The image shows the KardiaPro Settings interface. The top navigation bar includes 'ADD PATIENT' and 'LAST REFRESHED 06:09 PM'. The 'Invite Member' tab is selected, indicated by a red circle with the number '1'. The 'Member Information' section shows a placeholder email 'name@example.com' with a red circle containing '2' and a 'Required' label. The 'Member Roles' section shows two options: 'Account Administrator' (checked) and 'Provider'. The 'Pending Invites' section shows two entries: 'lehrlichman@gmail.com' (checked) and 'vic+morris@alivecor.com'. A 'Revoke' button is present in the Pending Invites header. The bottom navigation bar includes 'Settings' and 'Sign Out'.

User Settings, continued

ACCOUNT ADMINISTRATOR: MEMBER INFORMATION

1. "Team Members" tab of Settings.
2. Search by name or email by selecting "Filter."
3. Quickly filter or sort list by Administrators and Providers.
4. You can open any team member information by selecting any row. (see next page for details)



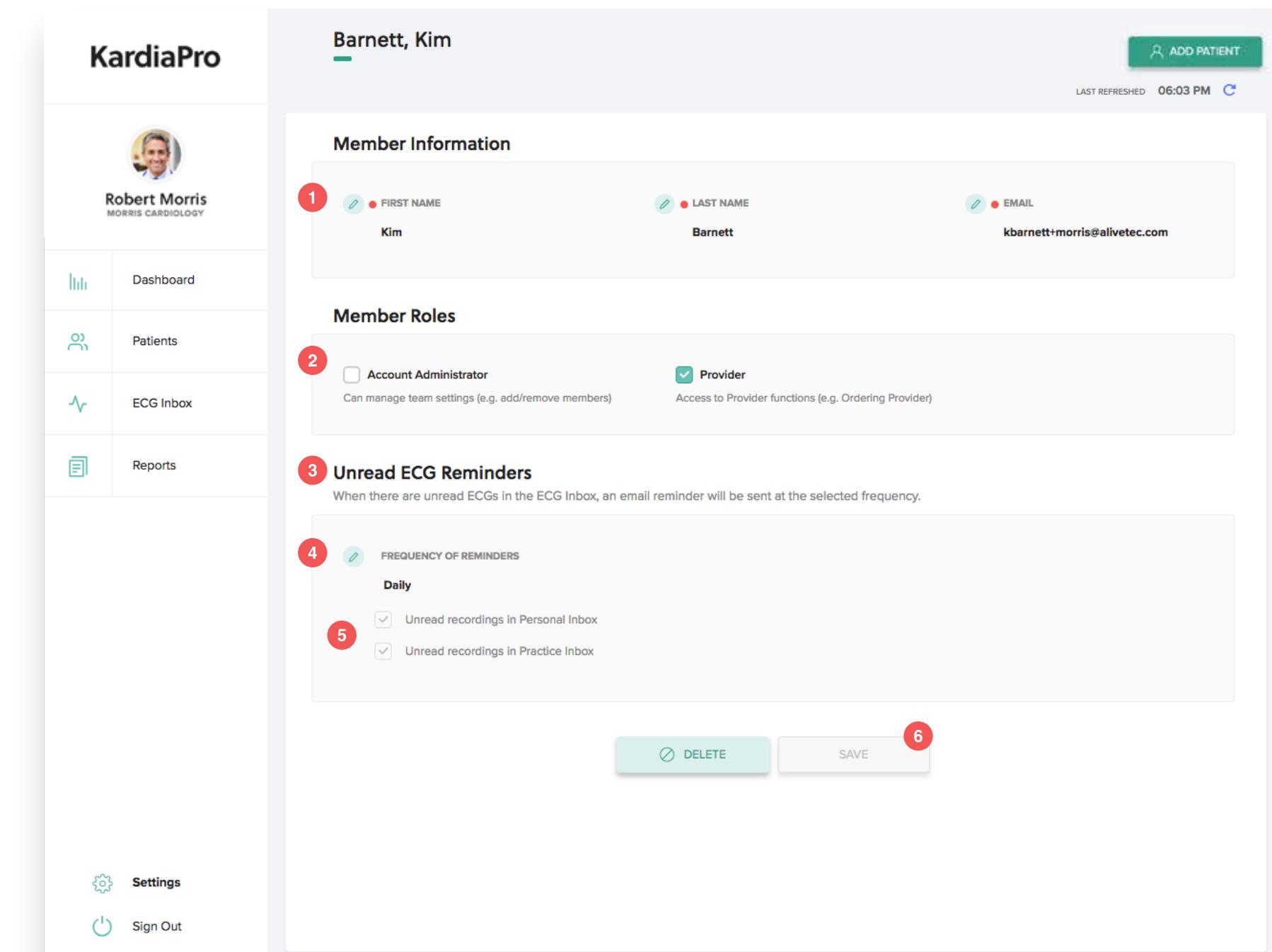
The image shows the KardiaPro application interface. At the top, there is a navigation bar with tabs: Update Password, Invite Member, Team Members (which is the active tab, indicated by a red circle with the number 1), and Inbox Settings. The top right corner shows the last refresh time as 06:11 PM and a refresh button. Below the navigation bar is a search bar with the placeholder "Name...". To the right of the search bar are two filter buttons: "FILTER" for the Name column and "FILTER" for the Email column. The main content area is a table titled "Team Members" with the following columns: NAME, EMAIL, IS ADMIN, and IS PROVIDER. The table lists 18 team members with their names, emails, and administrative/provider status. The table is sorted by Name. The first row, "Adams, W", is highlighted with a red circle containing the number 2, indicating it is the current selection. The last row, "Locke, C", is highlighted with a red circle containing the number 4, indicating it is the current selection. The table has a light green header row and white rows for the data.

NAME	EMAIL	IS ADMIN	IS PROVIDER
Adams, W	craig@williamsonadams.com	Yes	Yes
Arguelles, A	alan@alivecor.com	Yes	Yes
Bahr, I	ira@alivecor.com	No	No
Barnett, K	kbarnett+morris@alivetec.com	No	Yes
Byron, J	james.byron@west.com	Yes	Yes
Chang, M	mike@alivecor.com	Yes	Yes
Coker, J	jeff@alivecor.com	Yes	Yes
Drambel, E	eddrambel@yahoo.com	Yes	No
Ehrlichman, L	l.ehrlichman@gmail.com	Yes	Yes
Follmer, T	todd.follmer@yahoo.com	Yes	No
Hayes, B	brandon.hayes@west.com	Yes	Yes
Hildebrandt, B	brittany@alivecor.com	Yes	Yes
Holzer, S	stefan@alivecor.com	Yes	Yes
Hoyer, L	elizabeth.hoyer@west.com	Yes	Yes
Jones, A	alison@alivecor.com	Yes	No
Koerner, S	samuel.koerner@west.com	Yes	Yes
Lee, J	jy@alivecor.com	Yes	Yes
Locke, C	cora@alivecor.com	Yes	No

User Settings, continued

ACCOUNT ADMINISTRATOR: MEMBER INFORMATION

1. Edit name and email address.
2. Modify Member Roles.
3. Designate Unread ECG Reminders Email notifications.
4. Edit "Frequency of Reminders" to Daily, Weekly or Never.
5. Receive reminders for ECGs in the Practice Inbox or the Personal Inbox.
6. Select "Save."



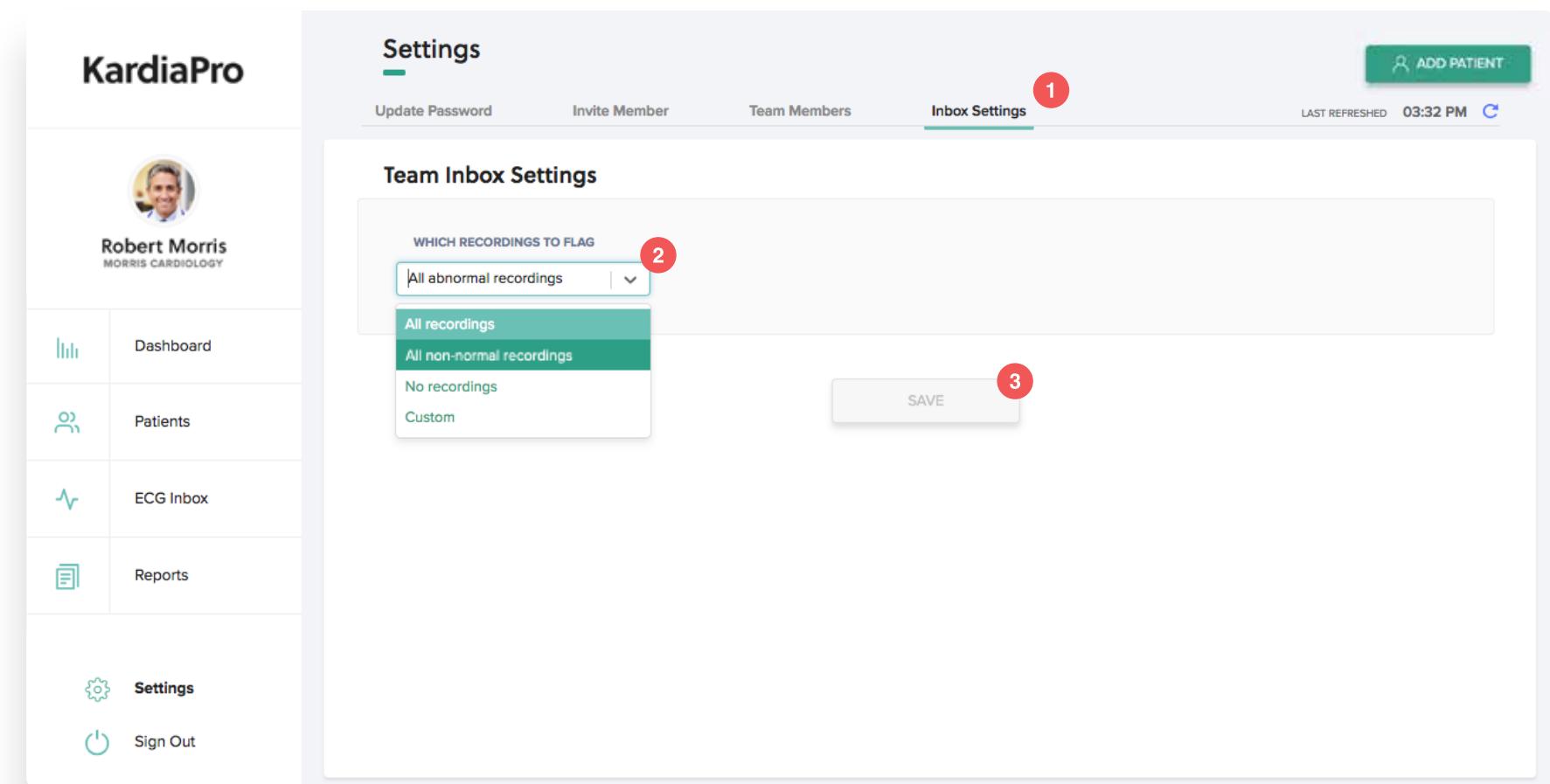
The image shows the KardiaPro application interface for managing member information. The top navigation bar includes 'ADD PATIENT' and a timestamp 'LAST REFRESHED 06:03 PM'. The main header 'Barnett, Kim' is displayed above a 'Member Information' section. This section contains fields for 'FIRST NAME' (Kim), 'LAST NAME' (Barnett), and 'EMAIL' (kbarnett+morris@alivetec.com), each with an edit icon. Below this is a 'Member Roles' section, which lists 'Account Administrator' (unchecked) and 'Provider' (checked), with a description of provider access. The 'Unread ECG Reminders' section is shown with a note about email reminders for unread ECGs. The 'Frequency of Reminders' section is set to 'Daily', with checkboxes for 'Unread recordings in Personal Inbox' (checked) and 'Unread recordings in Practice Inbox' (unchecked). At the bottom are 'DELETE' and 'SAVE' buttons, with the 'SAVE' button highlighted with a red circle containing the number '6'. The left sidebar shows a navigation menu with 'Dashboard', 'Patients', 'ECG Inbox', 'Reports', 'Settings' (selected), and 'Sign Out'.

User Settings, continued

ACCOUNT ADMINISTRATOR: INBOX SETTINGS

1. "Inbox Settings" tab of Settings.
2. Select the practice level default for which recordings to flag: All non-normal recordings, All Recordings, No Recordings or Custom.
3. Select "Save."

NOTE: The inbox settings tab sets the default that will appear when a user is adding a new patient. However you can always modify the "default inbox settings" for each patient upon patient enrollment or within the overview tab of the patient file.



KardiaPro

Robert Morris
MORRIS CARDIOLOGY

Dashboard

Patients

ECG Inbox

Reports

Settings

Sign Out

Settings

Update Password

Invite Member

Team Members

Inbox Settings 1

LAST REFRESHED 03:32 PM C

Team Inbox Settings

WHICH RECORDINGS TO FLAG

- All abnormal recordings 2
- All recordings
- All non-normal recordings
- No recordings
- Custom

SAVE 3